



**International Customer
Service Association
Toronto Chapter**

“Transforming the Customer Experience”

15th ANNUAL CUSTOMER SERVICE CONFERENCE

MAY 10-11, 2012

REGISTRATION FORM

THE FOLLOWING PERSON(S) WILL BE PARTICIPATING: Please print

| | | | |
|---|--|---|--|
| 1 | | 5 | |
| 2 | | 6 | |
| 3 | | 7 | |
| 4 | | 8 | |

I am an ICSA Toronto Chapter MEMBER: **Yes** **No**

Cost: ICSA Member: \$599.00 + HST Non-member: \$749.00 + HST

Payment Option (please check): **Master Card** **Visa** **Amex**

For credit card payments, please fax this page to 905-940-1278 (Markham) – Secure Fax

| | |
|-------------------------|--|
| Contact Person & Title: | |
| Company Name: | |
| Full Address: | |
| Email: | |
| Office & Alternate #: | |
| Fax #: | |
| Cardholder Name: | |
| Card Number: | |
| Expiry Date: (MM/YY) | |
| Total Amount: | |
| Signature: | |

Once reservations are confirmed, any cancellations not received will be charged accordingly. To keep our prices affordable, we will invoice all no-shows. Replacements are welcome. ICSA Toronto Chapter has the right to cancel or reschedule its venues due to unforeseen circumstances. If a cancellation occurs, ICSA Toronto Chapter will refund any payments that have been made for that venue.

If you have any questions, please feel free to contact us at 905-477-5544.

Thank-you!

For Office Use Only:

Received Date: _____ Authorization #: _____